

COURSES OF ACTION

Directions: In each question below is given a statement followed by two courses of action numbered I and II. A course of action is a step or administrative decision to be taken for improvement, follow-up or further action in regard to the problem, policy, etc. On the basis of the information given in the statement, you have to assume everything in the statement to be true, then decide which of the suggested courses of action logically follow(s) for pursuing. Give answer

- (1) if only I follows.
- (2) if only II follows.
- (3) if either I or II follows.
- (4) if neither I nor II follows.
- (5) if both I and II follow.

1. **Statement:** Many people in the coastal town have been suffering from respiratory diseases during past few months.

Courses of action:

- I. The Government should immediately send a team of health professionals to provide medical care to the affected people.
- II. The people suffering from such diseases should be kept in a special ward and put through proper medication.

2. **Statement:** There has been a substantial drop in the number of people opting for new telephone connection from the public sector telephone company in the recent months.

Courses of action:

- I. The public sector telephone company should immediately set up a committee to identify the reasons for the drop.
- II. The public sector telephone company should offer new schemes with value-added services to woo the new clients.

3. **Statement:** A speeding truck has seriously injured many persons sleeping on the roadside early in the morning.

Courses of action:

- I. The local administration should immediately put a complete ban on people sleeping on the roadsides.
- II. The driver of the speeding truck should be nabbed and tried for the crime he committed.

4. **Statement:** The apex court has directed that there is a need to bring in a mechanism in the Govt. functions to make them transparent.

Courses of action:

- I. The Govt. should immediately appoint a task force to work out the modalities.
- II. The Government should appeal to the apex court to reconsider its directive.

5. **Statement:** There has been an unprecedented increase in the number of students applying for admission to first Std. in a local school, making it difficult for the school authority to convince the parents of rejected applicants.

Courses of action:

- I. The school authority should immediately put in place objective criteria for admitting students to select the required number.
- II. The school authority should open another school in the area to accommodate the remaining students.

6. **Statement:** The local college principal has ordered that all the students must strictly adhere to the dress code stipulated by the college authority in the admission brochure.

Courses of action:

- I. Those student who are found to violate the dress code should be restigated from the college.
- II. Those students who are found to violate the dress code for the first time should be reprimanded and be warned against further violation.

7. **Statement:** The railways have decided to repair the main tracks within the city on the following Sunday and have decided to suspend operations for the whole day.

Courses of action:

- I. The railway authority should issue public notification well in advance to ease inconvenience to the passengers.
- II. All the long-distance trains entering the city during the repair hours should be turned outside the city limit.

8. **Statement:** Many motorists driving on the highway within the city are found to be driving much beyond the permissible speed limit.

Courses of action:

- I. The traffic police officials should personally monitor the movement of vehicles on the highway within the city.
- II. The govt. should immediately put in place a mechanism to identify and punish erring drivers.

9. **Statement:** Majority of the city employees in the renowned BPO company have left their jobs to protest against inhuman treatment meted out to them by the company.

- I. The Govt. should immediately order the BPO company to close down its operation.
- II. The BPO company should shift its operations.



10. **Statement:** The management of the organisation has issued a circular to all its employees stating that each employee must report for duty at 10.00 A.M. sharp and should remain in his/her workplace till 5.30 P.M. everyday.
- Courses of action:**
- I. The management should evolve a mechanism to identify such employees who may not adhere to the time schedule.
 - II. All such employees who are found to be failing to maintain time schedule should be summarily suspended.
11. **Statement:** There has been a spurt of robbery and housebreaking incidents in the locality during the past fortnight.
- Courses of action:**
- I. The local police station personnel should start patrolling the locality at regular intervals.
 - II. The residents in the locality should be asked by the police authority not to leave their houses during the night.
12. **Statement:** Money has become more important than the game itself in the case of Indian cricket.
- Courses of action:**
- I. Govt. should put a cap on the earnings from different sources of the Indian cricket board.
 - II. Govt should put a cap on the earnings from different sources of Indian cricket players.
13. **Statement:** Very large numbers of people from northern part of the city are suffering from water borne diseases.
- Courses of action:**
- I. The municipal authority should advise people living in the area not to use water supplied through pipeline for drinking purpose.
 - II. The local hospitals should be put on high alert to tackle the emerging crisis situation.
14. **Statement:** The quality of food grains being distributed in some parts of the country through Public Distribution System is very poor and not fit for human consumption.
- Courses of action:**
- I. The entire stock of food grains should immediately be withdrawn from the distribution system.
 - II. People should be advised to return the food grains purchased from the system and take their money back.
15. **Statement:** A large number of people gathered on the highway blocking the traffic movement to protest the killing of five locals by a speeding vehicle.
- Courses of action:**
- I. The police should fire teargas shells to disperse the crowd.
 - II. The police authority should calm down the sentiment of the crowd assuring action against the culprit and deploy police personnel at the spot.
16. **Statement:** People in the locality were agitated as more than thirty people died in a building collapse.
- Courses of action:**
- I. Government should immediately announce compensations for the affected families.
 - II. Authorities should take a stringent action against builders tending to compromise over quality of material used.
17. **Statement:** More number of students passing SSC examination has resulted into frustration among children for not getting admissions into colleges of their choice.
- Courses of action:**
- I. Government should permit the colleges to increase the number of seats.
 - II. Children and their parents should be counseled for being flexible on the choice of college.
18. **Statement:** With the onset of monsoon all the hospitals are getting increased number of patients due to various epidemics.
- Courses of action:**
- I. Civil authorities should educate the public the need for observing minimum required hygiene.
 - II. Civic authorities should make arrangements to equip the hospitals with required medicines and other facilities.
19. **Statement:** Expensive clothes and accessories are becoming a growing need among college going teenage children of middle-income group.
- Courses of action:**
- I. Colleges should introduce a dress code.
 - II. Children should be counseled emphasizing the importance of many other things.
20. **Statement:** Misuse of subsidies offered to the farmers was observed and brought to the notice of the concerned authorities.
- Courses of action:**
- I. Government should issue orders to the concerned officials to be stricter and more careful while verifying the required documents while granting subsidy.
 - II. Government should take stringent action against those making false claim of subsidy.



21. **Statement:** There are hundred of villages in Maharashtra experiencing acute shortage of drinking water. Id these parts rains are likely to affect polling for Lok Sabha beats next week. However, the question now assumes urgency is whether the rains will bring sufficient relief to these villages or not.
- Courses of action:**
- I. Elections in these villages should be postponed because of scarcity of drinking water.
 - II. The Government of Maharashtra should periodically collect information about the drinking water condition in these villages provide relief if necessary.
22. **Statement:** Last year most of the districts hi Maharashtra were affected by floods and the Government spent Rs. 78 crores on relief work. This year also heavy rains are expected later in the rainy season.
- Courses of action:**
- I. The Government of Maharashtra should begin to take precautionary measures immediately.
 - II. People in flood affected areas last year should be educated lo prevent avoidable losses.
23. **Statement:** Last year most of the districts in Maharashtra were affected by floods and the Government spent Rs. 78 crores on relief work. This year also heavy rains are expected later in the rainy, season.
- Courses of action:**
- I. The Government should not spend such a huge amount on relief measures.
 - II. The Government need not do anything on the basis of the prediction of heavy rains during this season.
24. **Statement:** "Everyday eleven persons get killed or disabled while crossing the railway lines. Since June 2000, fine for crossing the railway line is Rs 1000. Yet several persons cross the railway lines" - a report of Western Railway.
- Courses of action:**
- I. This report should be given wide publicity periodically in mass media to appeal to the better sense of human being.
 - II. Useless activity of collecting information about such events should be stopped.
- Directions:** In each question below is given a statement followed by three course of actions numbered I, II and III. A course of action is a step or administrative decision to be taken for improvement, follow-up or further action in regard to the problem, policy, etc. On the basis of the information given in the statement, you have to assume everything in the statement to be true, then decide which of the suggested courses of action logically follow(s) for pursuing.
25. **Statement:** The air and rail services have been severely disrupted due to thick fog in the northern part of the country.
- Courses of action:**
- I. The rail and air services should temporarily be suspended in the region.
 - II. People should be advised to make their travel plan keeping in mind probable disruption resulting in delay or cancellation of services.
 - III. The Govt. should immediately instal modern machines which will enable it to guide the rail and air services even if thick fog develops.
- (1) All follow
 - (2) Only III follows
 - (3) Only II follows
 - (4) Only II and III follow
 - (5) None of these
26. **Statement:** Major part of the rabi crop in the district has been damaged due to unseasonal heavy rains during the last few days.
- Courses of action:**
- I. The Government should grant relief to the affected farmers to compensate their loss.
 - II. The Govt. should provide free seed and fertiliser to the affected farmers for the kharif season.
 - III. The Govt. should waive all the loans taken for the rabi crop by the affected farmers.
- (1) Only I and II follow
 - (2) Only II follows
 - (3) Only III follows
 - (4) Only II and III follow
 - (5) All follow
27. **Statement:** The rate of inflation has consistently been declining for the last few weeks and is likely to decline in future as well.
- Courses of action:**
- I. The Government should immediately reduce the prices of petroleum products.
 - II. The Government should urge the Reserve Bank of India to reduce the interest rates.
 - III. The farmers should be advised not to sell their produces now and wait for Government clearance to do so.
- (1) None follows
 - (2) Only III follows
 - (3) Only I and III follow
 - (4) Only II follows
 - (5) All follow



28. **Statement:** Many small scale sector units in India became unviable and were closed down resulting into huge losses to the entrepreneurs and the Government.
- Courses of action:**
- I. The Govt. should appoint a technical committee to find out the reasons for the units' closure.
 - II. These entrepreneurs should be rehabilitated by providing alternate source of income.
 - III. The banks should be asked to provide cheaper loan to the small scale unit sector.
- (1) All follow
 - (2) Only II follows
 - (3) Only I and II follow
 - (4) Only I and III follow
 - (5) None of these
29. **Statement:** The number of dropouts from the municipal schools has significantly increased after the withdrawal of mid-day meal scheme.
- Courses of action:**
- I. The Government should reconsider its decision of withdrawal of mid-day meal scheme.
 - II. The Government should close down some of the municipal schools.
 - III. The Government should carry out a detailed study to find out the reasons for school dropouts.
- (1) None follows
 - (2) Only I follows
 - (3) Only I and III follow
 - (4) Only II and III follow
 - (5) All follow
30. **Statement:** Occurrences of natural calamities have now increased as compared to the situation five years ago.
- Courses of action:**
- I. Government should always be ready with the action plan for disaster management.
 - II. Government should not permit developmental activities which are likely to cause harm to nature.
 - III. Government should appoint a committee of environmentalists and scientists to work out plans to handle various calamities.
- 1) Only I and II follow
 - 2) Only I and III follow
 - 3) Only II and III follow
 - 4) All I, II, and III follow
 - 5) None of these
31. **Statement:** Cases of asthma sufferers have been rising particularly in the big cities.
- Courses of action:**
- I. Civic authorities should ensure adequate supply of medicine at nominal rates.
 - II. Civic authorities need to control the air pollution caused due to emission from vehicles.
 - III. Act of tree-cutting without permission should be severely punished.
- 1) Only I and II follow
 - 2) Only II and III follow
 - 3) Only III follows
 - 4) Only II follows
 - 5) None of these
32. **Statement:** Despite incoming BPO jobs in our country, a large number of educated youth are unemployed.
- Courses of action:**
- I. Government should give unemployment allowance to all the unemployed youth.
 - II. Government should introduce various schemes in different areas, that will generate employment opportunities.
 - III. Efforts should be made by the society and the Government to encourage the youth for vocational education.
- 1) Only I and II follow
 - 2) Only II and III follow
 - 3) Only I and III follow
 - 4) Only II follows
 - 5) None of these
33. **Statement:** A large number of management institutes are mushrooming all over the country and not all the MBAs coming out are worth it.
- Courses of action:**
- I. The Government should follow stringent norms for granting permission to the management institutes.
 - II. The students while taking admission should examine the market value for the degree they are going to get.
 - III. The employers should make MBA as an essential qualification only for the positions where it is genuinely essential.
- 1) Only I follows
 - 2) Only II follows
 - 3) Both I and II follow
 - 4) All I, II, and III follow
 - 5) None of these

34. **Statement:** Many students at School and Degree level are not able to master the subjects even if passed out with high scores.
Courses of action:
- I. Education Boards should examine and revise the examination System to tap the real talent.
 - II. Examination system at all levels should be so designed as to discourage rote learning.
 - III. Difficulty level of the exam papers should, be significantly increased.
- 1) Only I follows
 - 2) Only II follows
 - 3) Both I and II follow
 - 4) Either I or II follows
 - 5) None of these
35. **Statement:** Many people in the locality have fallen sick and admitted in the local hospital after consuming sweets served during a community meal.
Courses of action:
- I. The police should immediately arrest all the people responsible for making the sweets.
 - II. The people admitted in the local hospital should immediately be shifted to bigger hospitals.
 - III. The local food and drug authority should investigate to find out the cause of the sickness and take necessary action.
- (1) Only I follows
 - (2) Only I and II follow
 - (3) Only III follows
 - (4) Only II and III follow
 - (5) All follow
36. **Statement:** Large number of students have failed in the recently held SSC final examination due to their poor performance in the English language paper.
Courses of action:
- I. The Government should immediately issue a circular to all the schools to appoint competent English language teachers.
 - II. The Government should immediately instruct all the schools to send their English language teachers for refresher courses to be conducted by the Government.
 - III. The Government should instruct the examining body to lower the difficulty level of the English language paper in the future examination.
- (1) None follows
 - (2) Only I follows
 - (3) Only III follows
 - (4) Only II and III follow
 - (5) All follow
37. **Statement:** Every year during monsoon quite a few people get drowned and die while swimming in the sea on various beaches in the city.
Courses of action:
- I. The civic administration should deploy at least two life guards on each of the beaches during monsoon.
 - II. The civic administration should make arrangements to caution people from swimming in the sea during monsoon.
 - III. The civic administration should put up prominent sign posts near the treacherous part of the beaches advising people not to venture into the sea in these areas.
- (1) Only I and II follows
 - (2) Only II and III follows
 - (3) Only I and III follows
 - (4) All follow
 - (5) None of these
38. **Statement:** Many management institutes in the city have enrolled a large number of students for management courses which are not recognized either by the local university or by the department of technical education.
Courses of action:
- I. All these management institutes should immediately be derecognised by the university and the department of technical education.
 - II. All these management institutes should be asked to refund fees to all such students and enroll them only for recognized courses.
 - III. All such students should be advised to switch over to the recognized courses in other institutes.
- (1) Only I follows
 - (2) Only II follows
 - (3) Only III follows
 - (4) Only II and III follow
 - (5) None follows
39. **Statement:** It is feared by the experts that there may be deficient rainfall in many parts of the country due to weak monsoon.
Courses of action:
- I. The Government should immediately set up a committee of experts to study the amount of rainfall in various parts of the country.
 - II. The Government should make arrangements for providing relief supplies to the areas affected due to poor monsoon.
 - III. The farmers in the affected areas should be advised to switch over to crops requiring less water during the kharif season.
- (1) Only I follows
 - (2) Only II follows
 - (3) Only III follows
 - (4) Only II and III follow
 - (5) None of these



Directions: In each question below is given a statement followed by three courses of action numbered I, II and III. A course of action is a step or administrative decision to be taken for improvement, follow up or further action in regard to the problem, policy, etc. On the basis of the information given in the statement, you have to assume everything in the statement to be true, then decide which of the suggested courses of action logically follow(s) for pursuing.

40. **Statement:** The major road connecting the two main parts of the city is inundated due to heavy rains during past two days.

Courses of action:

- I. The govt. should immediately send a relief team to the affected area.
- II. The municipal authority should make immediate effort to pump out water from the road.
- III. The municipal authority should advise the general public to stay indoors till the water is cleared.

- (1) Only I follows
- (2) Only I and II follow
- (3) Only I and III follow
- (4) Only II and III follow
- (5) None of these

41. **Statement:** The prices of essential commodities have gone up substantially during the past few weeks.

Courses of action:

- I. The government should set up an expert committee to study the trend of prices.
- II. The govt. should immediately abolish taxes on essential commodities.
- III. The govt. should advise the general public to refrain from purchasing essential commodities for few days.

- (1) None follows
- (2) Only I follows
- (3) Only I and II follow
- (4) Only III follows
- (5) Only I and II follow

42. **Statement:** Large number of students of the local school fell ill after having their midday meal provided by the school.

Courses of action:

- I. The govt. should immediately suspend the school Principal.

- II. The school authority should initiate an enquiry to find out the reason for students's sickness.

- III. The govt. should instruct all the schools to suspend their midday meal scheme till further order.

- (1) Only I follows
- (2) Only II follows
- (3) Only III follows
- (4) Only II and III follow
- (5) None of these

43. **Statement:** Many people living in the slums of western part of the town are diagnosed to be suffering from malaria.

Courses of action:

- I. The municipal corporation should immediately make necessary arrangements to spray mosquito repellent in the affected area.
- II. The municipal authority should immediately make necessary arrangements to provide quick medical help to the affected people.
- III. The municipal authority should take steps to shift all the people staying in the slums of western part of the town to other areas.

- (1) Only I follows
- (2) Only II follows
- (3) Only I and II follow
- (4) All I, II and III follow
- (5) None of these

44. **Statement:** Many teachers of the local school have rendered their resignation to the Principal to protest the management's decision for not implementing revised pay scales.

Courses of action:

- I. The school management should accept the resignations and appoint new teachers.
- II. The school management should persuade the teachers to continue with an assurance of considering the pay hike issue.
- III. The school management should approach the govt. for guidelines.

- (1) None follows
- (2) Only either I or II follows
- (3) Only III follows
- (4) Only I follows
- (5) Only II follows



COURSES OF ACTION

1. 5; I will be helpful for the people to get the service at their doors. Hence, I is advisable. Proper care as well as proper medication is necessary to cure people from the disease. Hence, II is also advisable.
2. 5; I will be helpful in choosing a suitable course of action to attract the customers towards the public sector telephone company. Hence, I is advisable. Also, the new schemes and value added services may attract some more customers. Hence, II is also advisable.
3. 2; The incident occurred because of the rash driving. Hence, I is not advisable. II is necessary. Hence, II is advisable.
4. 1; The statement consists of an instruction. Here we have to look for those course of actions which can be helpful in executing the instruction (plan) properly. I will fulfill our need. Hence, I is advisable. II is absurd. Hence, II is not advisable.
5. 1; II may solve the problem but it will take a long time. Hence, II is impractical. I is advisable because it is the practical approach to solve the problem.
6. 2; The student who are found to violate should be warned it will better to take any extreme action. So (I) is not follows Though the violate is repeated by any student have to warned them, So. action (II) follows it.
7. 1; The public should not face any sort of problem while commuting so the government should give them a prior notice so action (I) follows. Many disorder comes arise if all the train stop at the outer of the cities so govt. should formed a temporary way for its movement so action (II) follows it.
8. 4; Action (I) is not follows the statement because it is not possible to personally monitor the movement of vehicles by the traffic police officers.
Action (II) is not follows the statement because the govt has facilities to punish them this necessary to formed much better than that ones.
9. 4; This manner will not repeated for that govt. should warned the B.P.O. company so action (I) is not follows it. If the B.P.O. company shift its' operations, it not clear that this type manner will not repeat so, action (II) is not follows it.
10. 5; When a new rule is made, then there is a great need to followed that rule so, action (I) is follow it. If any employ closes not follow the rule successful then he should be dismissed by the should be dismissed by the company, so action (II) is follows it.
11. 1; I is a good preventive measure. Hence, I is advisable. II is not advisable because it will create problem for those who go for work during night.
12. 4; Neither I nor II will solve the problem. Hence, both I and II are not advisable.
13. 2; The supply water can be used after proper treatment. Hence, I is not advisable. II will be helpful in providing treatment to the patients. Hence, II is advisable.
14. 2; Look at the question part carefully. Such problem exists in some part of the country. Therefore, it is not judicious to withdrawn the entire stock of foodgrains. Hence, I is not advisable. II is obvious.
15. 2; I is not necessary because the situation is not grim. II is the right way to deal the situation. Hence, II is advisable.
16. 5; I is advisable because it will provide some relief to the affected families. Agitation of people in the localities implies that the carelessness of the builder led the unpleasant incidence. Hence, II is advisable.
17. 2; I is not advisable because it will increase the problem. II is advisable because the move will pave the way for many frustrated students to get admission in other colleges.
18. 5; Awareness of people will be helpful in reducing the menace. Hence, I is advisable. Proper treatment of the patients is necessary. Hence, II is also advisable.
19. 2; I will not reduce the problem. Hence, I is not advisable. II aims at proper counselling. Hence, II is advisable.
20. 5; Alertness of concerned officials will be helpful in reducing the misuse of subsidies. Hence, I is advisable. II is also advisable, because the stringent action against those making false claim of subsidy will restrict other such wrongdoers.
21. ? 22. ? 23. ?
24. ?
25. 3; I is not advisable because the problem is not severe. Note that suspension of rail services temporarily will create problem for common man.
II is advisable because prior information to people will refrain them from any such problems.
III is not advisable because of the word 'immediately'.
26. 5; Look at the statement. According to the statement, major part of the rabi crop has been damaged. Hence, it is essential to provide help to the affected farmers. No doubt, all the three courses of action will lessen the problem of the farmers. Hence, all the three courses of action are advisable.
27. 4; Decrease in the interest rate can control the declination of the rate of inflation. Hence, II is advisable. I and III are not advisable because neither of them will be able to reduce the problem.
28. 4; Here, identify the real problem. The real problem is the worse condition of small scale sectors. Now look at the given courses of action. I is advisable because it will be helpful in evolving strategies — to promote small scale sector — in future. II is not useful. Hence, II is not advisable. III is advisable because it will be helpful for small scale sectors and affected entrepreneurs.
29. 3; From the statement it is obvious that there may be some other reasons also, which are responsible for the school dropouts, Hence, detailed study is necessary. Therefore, III is advisable. II is absurd. Hence, II is not



advisable. I may be helpful in reducing the rate of school dropouts. Hence, I is advisable.

30. 2; Only Course of Action I and II seems to be suitable.

31. 1; Courses of Action I and II are directly related to the problem.

32. 2; Courses of Action II and III address the problem.

33. 1; Only course of Action I is suitable for pursuing.

34. 3; Courses of Action I and II are suitable.

35. 3; Only III follows. After finding the cause of the sickness necessary action should be taken.

36. 5; To improve the standard in English Language, all the courses of action are necessary.

37. 4; In order to save the people from getting drawned all the courses of action are necessary.

38. 1; Such institutes should immediately be derecognised by the university. Hence I course of action follows.

39. 2; Only II follows because providing relief supplies to the affected areas is necessary.

40. 3 41. 2 42. 4 43. 1 44. 1

