Consumer Protection

1. Consumer Protection Act is applicable to

A. immovable goods

B. movable goods
C. specific goods and services
D. all goods and services
Answer:
D. all goods and services
2. The total number of rights given to consumers as per the consumer protection Act is
A. 5
B. 4
C. 6
D. 8
Answer:
C. 6

3. '	"Consumer has the right to present before the
á	appropriate forum or authorities all those matters
1	which affect his interests " this right of a consumer is
1	termed as a right to be

A. informed
B. heard
C. safety
D. educated
Answer: B. heard
4. The rights of consumers as per the consumer protection Act does not include the right to be
A. informed
, a mornied
B. heard
B. heard
B. heard C. safety

A. Restrictive trade practices
B. unfair trade practices
C. caveat emptor
D. none of the above
Answer: A. Restrictive trade practices
6. The minimum age limit for being a member of district forum as per consumer protection act is
A. 65
B. 35
C. 40
D. 30
Answer: B. 65
7. The maximum age limit of a person who can be a member in state commission is
A. 65
B. 70

C. 35
D. 60
Answer: A. 65
8. The maximum age limit of a person who can be a member in national commission is
A. 65
B. 70
C. 35
D. 60
Answer: B. 70
9. To be a member in any redress forum the person should have minimum years of experience
A. 5
B. 10
C. 12
D. 15

Answer: B. 10

10. Among the following which forum can reappoint the same person as its member

- A. District forum
- B. state commission
- C. national commission
- D. none of the above

Answer: D. None of the above

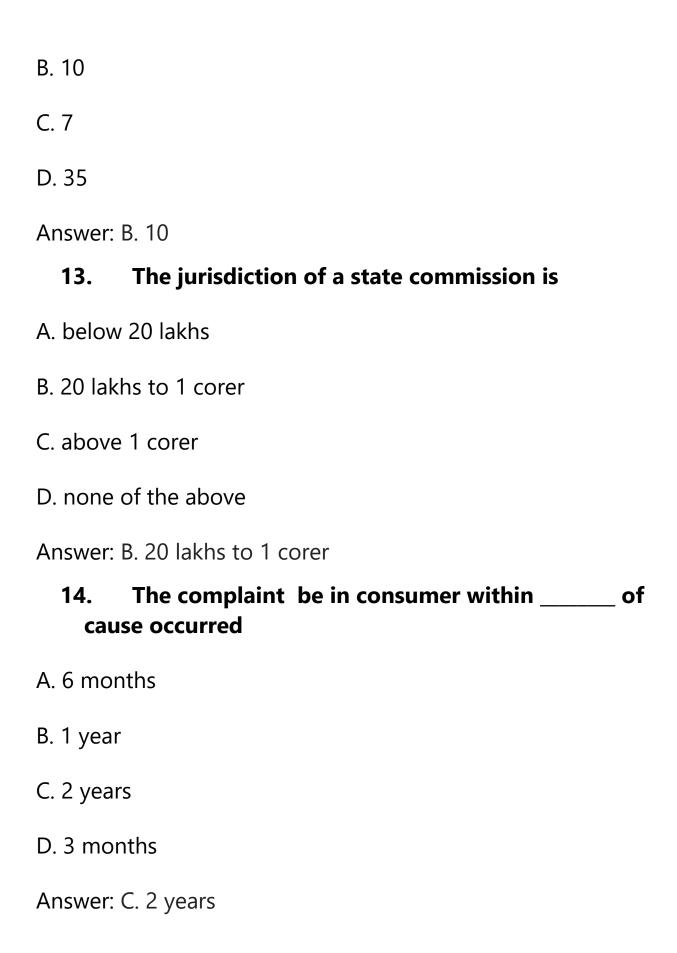
11. In which of the forum there is a compulsion that a female should be a member of the forum

- A. District forum
- B. state commission
- C. national commission
- D. all of the above

Answer: D. all of the above

12. The term of office for a member is _____ year in all redress forum

A. 5



the opposite party to answer on that within _ days
A. 15
B. 20
C. 5
D. 1
Answer: D. 1
16. On receiving the complaint the forum will direct the opposite party to answer on that within days and may extent the period for more days.
A. 1 & 15
B. 15 & 1
C. 10 & 1
D. 0 & 1
Answer: A. 1 & 15
17. If the opposite party admits the claim the case will be decided by the forum on the basis of records available withinmonths

On receiving the complaint the forum will direct

15.

A. 6
B. 1
C. 3
D. 9
Answer: C. 3
18. In case of goods for which the testing is available the forum must decide the case within months.
A. 6
B. 5
C. 3
D. 9
Answer: B. 5
19. Appeal against the district forum can be done in
A. State forum
B. high court
C. national forum

D. supreme court
Answer: A. State forum
20. Appeal against the national forum can be done in
A. district court
B. high court
C. supreme court
D. state forum
Answer: C. supreme court
21. Any appeal against a forum must be done in a higher forum within days
A. 45
B. 30
C. 60
D. 90

Answer: B. 30