

Consumer Protection

1. Consumer Protection Act is applicable to

- A. immovable goods
- B. movable goods
- C. specific goods and services
- D. all goods and services

Answer:

- D. all goods and services

2. The total number of rights given to consumers as per the consumer protection Act is

- A. 5
- B. 4
- C. 6
- D. 8

Answer:

- C. 6

3. "Consumer has the right to present before the appropriate forum or authorities all those matters which affect his interests " this right of a consumer is termed as a right to be

A. informed

B. heard

C. safety

D. educated

Answer: B. heard

4. The rights of consumers as per the consumer protection Act does not include the right to be

A. informed

B. heard

C. safety

D. presented

Answer: D. presented

5. When the seller manipulates the price then it is

- A. Restrictive trade practices
- B. unfair trade practices
- C. caveat emptor
- D. none of the above

Answer: A. Restrictive trade practices

6. The minimum age limit for being a member of district forum as per consumer protection act is

- A. 65
- B. 35
- C. 40
- D. 30

Answer: B. 65

7. The maximum age limit of a person who can be a member in state commission is

- A. 65
- B. 70

C. 35

D. 60

Answer: A. 65

8. The maximum age limit of a person who can be a member in national commission is

A. 65

B. 70

C. 35

D. 60

Answer: B. 70

9. To be a member in any redress forum the person should have minimum _____ years of experience

A. 5

B. 10

C. 12

D. 15

Answer: B. 10

10. Among the following which forum can reappoint the same person as its member

- A. District forum
- B. state commission
- C. national commission
- D. none of the above

Answer: D. None of the above

11. In which of the forum there is a compulsion that a female should be a member of the forum

- A. District forum
- B. state commission
- C. national commission
- D. all of the above

Answer: D. all of the above

12. The term of office for a member is _____ year in all redress forum

- A. 5

B. 10

C. 7

D. 35

Answer: B. 10

13. The jurisdiction of a state commission is

A. below 20 lakhs

B. 20 lakhs to 1 corer

C. above 1 corer

D. none of the above

Answer: B. 20 lakhs to 1 corer

14. The complaint be in consumer within _____ of cause occurred

A. 6 months

B. 1 year

C. 2 years

D. 3 months

Answer: C. 2 years

15. On receiving the complaint the forum will direct the opposite party to answer on that within __ days

A. 15

B. 20

C. 5

D. 1

Answer: D. 1

16. On receiving the complaint the forum will direct the opposite party to answer on that within ____ days and may extend the period for _____ more days.

A. 1 & 15

B. 15 & 1

C. 10 & 1

D. 0 & 1

Answer: A. 1 & 15

17. If the opposite party admits the claim the case will be decided by the forum on the basis of records available within _____months

A. 6

B. 1

C. 3

D. 9

Answer: C. 3

18. In case of goods for which the testing is available the forum must decide the case within __ months.

A. 6

B. 5

C. 3

D. 9

Answer: B. 5

19. Appeal against the district forum can be done in

A. State forum

B. high court

C. national forum

D. supreme court

Answer: A. State forum

20. Appeal against the national forum can be done in

A. district court

B. high court

C. supreme court

D. state forum

Answer: C. supreme court

21. Any appeal against a forum must be done in a higher forum within ___ days

A. 45

B. 30

C. 60

D. 90

Answer: B. 30